

GLASTONBURY FESTIVAL 2019 - TICKET & ACCESS INFORMATION

There are no separate weekend tickets for deaf or disabled customers. If you want to attend the festival you must register and book your tickets as described below.

REGISTERING FOR TICKETS

As part of our on-going efforts to cut out ticket touting, everyone aged 13 and over (at the date of the festival) will need to have registered in advance of tickets going on sale. Registration is free of charge.

If you're not already registered, then go to www.glastonburyregistration.co.uk.

We recommend completing your registration by Friday 28th September.

EXISTING REGISTRATIONS

If you have registered since 2010, your registration number should still be valid, however we would advise that you check your existing registration well in advance of tickets going on sale, in case your photo is no longer a good likeness.

If you no longer have access to the email account which you originally used to register, you will need to submit a new registration. If in any doubt, please re-register well in advance of when you intend to book tickets.

Changes to your name and address will be reflected on your ticket, however if you change these details after you have submitted your order, you will need to also amend your delivery address directly with See Tickets.

Any registrations submitted prior to 2010 have been deleted. Anyone with a registration submitted prior to 2010 will therefore need to re-register before they can purchase tickets for the 2019 Festival (unless they already have a valid registration from a later year). If you registered prior to 2010 and intend to buy tickets for the 2019 Festival, please check to see if you have any valid registrations [here](#) or submit a fresh registration [here](#).

Please Note: Those people attending on a PA ticket do not need to be registered.

BUYING FESTIVAL TICKETS

Once registered, you can pay a deposit for up to 6 tickets per transaction when they go on sale at glastonbury.seetickets.com. You will need the registration number and postcode for each person for whom you are booking a ticket.

The cost of general admission full weekend tickets (valid from Wednesday 26th June to Monday 1st July) for **Glastonbury Festival 2019 is £248 + £5 booking fee per ticket.**

UK Tickets can only be bought by Debit or Credit Card. International Tickets can only be bought by Visa Credit Card or Mastercard.

Please Note: See Tickets are the only company permitted to sell tickets for the Glastonbury Festival. No other site or agency will be allocated tickets.

COACH PACKAGE TICKETS

Combined coach & Festival ticket packages go on sale at **6pm BST on Thursday 4th October** via glastonbury.seetickets.com

As with the general release of tickets, Festival goers will be able to book up to six coach + ticket packages per transaction. Along with their deposit of £50 per person, those booking coach packages will be required to pay the full coach ticket price for their journey.

You will be asked to choose a Coach Departure Town and Coach Departure Day (Wednesday or Thursday). Please note you must choose one option for your group as a whole - you cannot select multiple options within one transaction. Details on the available coach routes and costs are below;

<i>RETURN SEE COACHES FARES</i>			
Bath £35	Glasgow £107.50	Newcastle £88	Southampton £54
Birmingham £50	Leeds £72	Norwich £76.50	Stoke £59.50
Brighton £56	Leicester £54	Nottingham £62	Swansea £44
Bristol £36.50	Lincoln £69	Oxford £48.50	Swindon £47
Cambridge £74	Liverpool £70	Plymouth £45	Taunton £40
Cardiff £42.50	London £57	Reading £49	Truro £55
Edinburgh £108	Manchester £70	Sheffield £70	York £81
<i>SINGLE SEE COACHES FARES</i>			
Bath £21 / Bristol £22 / London £39 / Reading £35 / Taunton £28			

Ticket balances for coach packages will be due in the balance payment window, between 1st and 7th April 2019.

PLEASE NOTE: You must not book a coach package unless you are certain you will be able to travel on the coach you have selected, as travel on your chosen coach is mandatory in order to receive your Festival tickets.

In order to board the coach, your lead booker will need to present the E-Ticket to the driver of your allocated coach number, and all members within the party should be present. Your Festival ticket(s) will be distributed once the coach has departed from the pick-up point. Please ensure you all have Photo ID available in order to receive your entry tickets.

Coach tickets for Personal Assistants (PA's) & Children Aged 12 & Under

All passengers including Personal Assistants and children aged 12 and under must purchase a valid coach ticket in order to travel. If you intend on applying for a PA ticket through the Festivals PA 2-for-1 Ticket Scheme, then you will need to book this additional coach seat whilst making your coach package booking.

In order to check whether you are eligible for a free PA ticket please refer to the PA Ticket Terms & Conditions.

WHEELCHAIR ACCESS ON COACHES

Seetickets cannot guarantee all coaches will have wheelchair access and wheelchair storage facilities so if you require this then you must contact coachtravel@seetickets.com once you have bought your ticket to ensure the coach you are booked onto has these facilities.

PLEASE NOTE: Under no circumstances can a coach package ticket be exchanged for a standard admission ticket, or other ticket types. Travel on your chosen coach is mandatory in order to receive your Festival tickets.

GENERAL ADMISSION FULL WEEKEND TICKETS

General admission full weekend tickets will go on sale at **9am BST on Sunday, 7th October** via glastonbury.seetickets.com. Festival goers will be able to book up to six Standard weekend tickets per transaction. Festival goers will be able to book a ticket by paying a £50 deposit per person.

BALANCE PAYMENTS

Balance payments (£198 + £5 booking fee) are payable in the first week of April 2019 (from 09:00 Monday 1st April – 23:59 Sunday 7th April).

You can pay the balance for up to 6 tickets in one transaction, providing you have all paid a deposit and they are all the same ticket type. By grouping your balance payments together, you will only pay one postage and packing fee. You will need to provide each of their registration numbers and postcodes in order to pay their balances.

PUBLIC CAMPERVAN FIELD TICKETS

Campervan tickets for 2019 will cost £120 for a standard pitch (up to 8m length) or £200 for a double pitch (up to 16m length).

Standard Campervan Tickets will go on sale later in October. Please note that demand for campervan tickets is usually very high so you will need to purchase one of these as soon as they are released.

CAMPERVAN TICKETS FOR THE ACCESSIBLE CAMPSITE

There are a limited number of campervan/ caravan spaces in the accessible campsite. Tickets cost £120 for a standard pitch (up to 8m length). Due to the location of the accessible campsite we cannot accommodate campervans any longer than 8m.

Campervan spaces in the accessible campsite are reserved for disabled festival goers that are unable to camp or use the public campervan fields. These campervan tickets will be sold via the access team later in October. These tickets do always sell out so you will need to register for one of these via the access team as soon as the Access Pack is available.

PLEASE NOTE: If you need to stay in the accessible campsite do not buy a standard campervan ticket in October, you must buy an accessible one through the Access Team.

WORTHY VIEW

Tickets for Worthy View will go on sale late in October. Please note Worthy View is located up a very steep slope which would be difficult for wheelchair users or customers using pushchairs to access. Although Worthy View does have a wheelchair accessible toilet it does not offer any additional access facilities.

FULL TICKET TERMS & CONDITIONS

Full information about the ticket process, plus the terms & conditions can be found at <https://www.glastonburyfestivals.co.uk/information/tickets/#TCS>

PA TICKET SCHEME

If you are unable to attend the festival without the assistance of a PA you can apply for one of our complimentary PA Tickets. Customers wishing to apply for a PA ticket must purchase their own ticket in the October sale but not one for their PA.

PA TICKET SCHEME TERMS & CONDITIONS

In order to apply for a PA ticket you must be able to provide one of the following forms of supporting documentation;

- **Middle or Higher** rate DLA for care and/or mobility
- Receipt of Personal Independence Payment (PIP)
- Nimbus Access Card - + 1 category requirement – www.accesscard.org.uk
- Armed forces Independent payment
- War Disablement Pension
- D/deaf or blind registration
- Medical professionals letter

Documents must show your full name and be dated from no older than 2017. Once we have checked and processed your application your documentation will be destroyed.

If you wish to join the Glastonbury Festival database please confirm this on your application. Joining this database means you will not need to re-submit your supporting documentation again until the 2022 Festival.

PHOTO ID

Anyone wanting to apply for the PA Scheme must also provide a form of photo ID with their forms. This could be a passport, driving licence or concessionary travel card. Please refer to www.pass-scheme.org.uk for more info.

HOW TO APPLY

- If you can provide the supporting documentation required, you should only buy your ticket in the October sale.
- Once you have paid your £50 deposit you can then request the PA Application & Access Packs.
- The PA Application Packs will be available from the Access Team. You can request this by emailing accessibility@glastonburyfestivals.co.uk
- Please note only ticket holders (customers aged 13 and over) can apply for the PA Ticket Scheme.
- PA's attending through this scheme need to be 18 years old by the start of the festival.
- The deadline to apply for the PA Scheme is **Friday 15th March**. Applications received after this date cannot be accepted.

Please Note: If there is a resale in the Spring the PA Scheme will reopen to anyone that successfully gets a ticket in this resale only.

REGISTERING FOR THE ACCESSIBLE FACILITIES

You can register for the below Access Facilities by completing the 2019 Access Requirement Pack.

The Access Requirement Pack will be available from the Access Team at the end of October, please email accessibility@glastonburyfestivals.co.uk to request this.

We do ask that anyone registering for the access facilities provides us with one of the following forms of supporting documentation;

- Any level of DLA for care and/or mobility
- Receipt of Personal Independence Payment (PIP)
- Nimbus Access Card - www.accesscard.org.uk
- Armed forces Independent payment
- War Disablement Pension
- D/deaf or blind registration
- Medical professionals letter
- Blue Badge – only accepted as adequate evidence for disabled parking.

If you wish to join the Glastonbury Festival database please confirm this on your application. Joining this database means you will not need to re-submit your supporting documentation again until the 2022 Festival.

PHOTO ID

Anyone wanting to apply for the PA Scheme or register for the Access Facilities must also provide a form of photo ID with their forms. This could be a passport, driving licence or concessionary travel card. Please refer to www.pass-scheme.org.uk for more info.

DEADLINES

The deadline for PA Applications and Access Registration forms will be **Friday 15th March.** Due to the high demand for these facilities we do recommend you register as early as possible to ensure you are able to access the facilities you require. Applications received after this date cannot be accepted.

ACCESSIBLE CAMPSITE

The accessible campsite is a dedicated campsite for Deaf and disabled customers. Anyone wanting to stay in this field must pre-register with the Access Team.

Group Size

Along with yourself and PA/ carer you can have an additional **two** other people camp with you in this field. If you want to camp in a bigger group in one of the surrounding fields then you can still register for an access pass which will allow you entry to the campsite to use the facilities only.

Campsite Facilities

- Wheelchair accessible toilets
- Wheelchair accessible showers

- A High Dependency Unit containing an electric raised bed with a hoist above, it also has a sink and toilet. Please note that hoist slings will not be available. If you wish to use this unit please bring your own slings.
- Accessible sink and fresh water point.
- Charging facilities for wheelchairs and medical equipment.
- Fridge for the storage of medication.
- Hot water for cooking/ drinks
- Waste disposal point.
- Stewards on hand 24/7 offering assistance where necessary.

CAMPERVAN & CARAVAN SPACES IN THE ACCESSIBLE CAMPSITE

We can accommodate a limited number of campervan/ caravan spaces within the accessible campsite. These are reserved for those people that would be unable to use the standard campervan fields and/ or are unable to camp due to their disability.

Campervan tickets for 2019 will cost £120 for a standard pitch (up to 8m length). Due to the location of the accessible campsite we cannot accommodate campervans/ caravans that are longer than 8m.

These spaces must be booked and paid for through the Access Requirement Pack. They do sell out so should be booked early.

WHEELCHAIR ACCESSIBLE TOILETS

There will be wheelchair accessible toilets located throughout the festival site. These will be locked to avoid their misuse. Further information on registering for access to these toilets will be available in the Access Requirement Pack.

WHEELCHAIR HIRE

Both electric and manual wheelchairs will be available to hire in advance of the festival. More information on how to book one of these will be available in the Access Requirement Pack.

VIEWING PLATFORMS

There will be viewing platforms at all the main stages. Anyone wishing to use these platforms will require a Viewing Platform (VP) pass which can be requested by completing the 2016 Access Requirement Pack.

The viewing platforms are solely for the use of our disabled festival goers plus one other. Every platform has a team of stewards ready to assist people where needed. The access ramps will be in accordance with disability regulations. Please note chairs are not provided on any of the platforms but you can bring your own.

BSL INTERPRETERS

There will be a team of BSL Interpreters at the festival offering a free service to our Deaf & hard of hearing festival goers. Bookings can be made both in advance of the festival and during the event for this service. There will also be interpreters based at some of the spoken word stages throughout the event. More information on this will be available in the Access Requirement Pack.

[ACCESSIBLE/ BLUE BADGE PARKING](#)

Parking tickets will be available from See Tickets when you pay your balance in April at a cost of £45.

Blue badge holders do **not** need to buy a Festival parking ticket but **must** register for disabled parking by completing the Access Requirement Pack. They will also need to have their Blue Badge clearly visible in their windscreen when they arrive. Parking in the accessible carpark is limited so friends/ family arriving in separate vehicles will

[WHEELCHAIR ACCESSIBLE SHUTTLE BUS SERVICE](#)

There will be a wheelchair accessible shuttle bus service running during the festival. This will run from the accessible/ blue badge car park to the accessible campsite, plus it will run from the accessible campsite to the Theatre & Circus area and the Park Ground Area.

Kind Regards,

Glastonbury Access Team

Glastonbury Festival | Access Team, Worthy Farm, Pilton, Somerset, BA4 4BY

www.glastonburyfestivals.co.uk

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