1. Sunday Tickets are non-refundable after 6th May 2016 and always non-transferable. If you cancel by 23:59 on May 6th 2016 you will be reimbursed the value of your ticket less the £10 administration fee per ticket. After 23:59 May 6th 2016 no refunds will be made other than in the event of the cancellation of the Festival. Booking fees and postage and packing charges are non-refundable.
2. The artist and performer line-up and all billed attractions are subject to change at any time without notice.
3. The Premises Licence Holder reserves the right to:
   (a) refuse admission in any circumstances
   (b) evict any person breaching the terms and conditions of entry, committing a criminal offence, behaving in a disorderly manner or in a way that has an adverse effect on public safety, or behaving in an anti-social manner or in a way that causes a public nuisance.
   (c) evict all members of any group of persons where that group is behaving in a persistent anti-social manner.
   (d) in order to facilitate the security, safety and comfort of all guests the Premises Licence Holder may refuse entry to ticket holders who attempt to enter the Festival site with contraband goods and/or prohibited articles. Please refer to www.glastonburyfestivals.co.uk for information on items which will not be allowed onsite.
4. Admission is at ticket holder’s own risk. Glastonbury Festival 2016 Ltd and the Premises Licence Holder will not be held liable for any loss, injuries or damages sustained at the event including damage, theft or losses to property and motor vehicles, if the cause is due to the negligence of the ticket holder or the actions of other patrons or third parties or force majeure.
5. Duplicate tickets will not be issued for lost or stolen tickets.
6. Tickets are only valid when purchased from official agents. Tickets bought from other sources will be refused admission.
7. Tickets are personalised to the named ticket holder and may not be:
   (a) sold or transferred to another person; or
   (b) used by any person for promotional purposes, including as a prize or other reward in a competition or lottery, except with the prior written permission of Glastonbury Festival 2016 Ltd
   (c) purchased by an agent on behalf of his or her principal.
8. Where a ticket has been obtained in breach of clause 7, the obligations of Glastonbury Festival 2016 Ltd in relation to the ticket will cease to have effect immediately, in particular:
   (a) any person presenting the ticket may be refused entrance to, or removed without notice from the Glastonbury Festival
   (b) the ticket may be confiscated and there shall be no obligation on Glastonbury Festival 2016 Ltd to refund any monies paid for the ticket.
9. Commercial, promotional and trading activities are not permitted on the Festival site without express prior written permission of Glastonbury Festival 2016 Ltd. Please note Glastonbury Festival 2016 Ltd will charge a fee for any commercial activity (including filming, photography and recording) on the Festival site.
10. Entrance to the Festival is subject to both the Festival’s photography policy and broadcaster internet and filming policy which prohibit the use of photographic or filming equipment on the Festival site for commercial gain, without the Festival’s prior written consent; such that:
    A) a person may be denied entry to, or removed from the Festival site if he or she is found in possession of any equipment capable of taking photographs, making films, sound recordings or broadcasts; or if he or she takes any photograph, makes a film, sound recording or broadcast of anything occurring inside the Glastonbury Festival for commercial gain.
    B) a person may enter the Glastonbury Festival with equipment referred to in 10.(a) above where it is integrated into electronic communications apparatus designed for personal private use (such as a mobile telephone) and/or a personal stills camera, but the person may still be removed in accordance with paragraph 10.(a) above if they attempt to use this device for commercial gain.
11. Tickets cannot be used as part of any marketing, media, sales promotion, staff reward programme or general competition use whether commercial or non-commercial without prior written permission of the Festival organisers. The marks Glastonbury and Glastonbury Festival and the Glastonbury Festival logo are registered United Kingdom and European community trademarks and may not be used without the express written permission of Glastonbury Festival 2016 Ltd.
12. As a condition of sale the ticket holder consents to being filmed, photographed and recorded for television, radio, webcast and other public broadcast in any medium and/or for any video or DVD as part of the audience and/or by onsite CCTV cameras and recordings for security purposes.
13. Wristbands removed from the wrist or tampered with will be rendered invalid and will not be replaced. Lost or missing wristbands will not be replaced. Those without wristbands will be refused admission to the site or may be removed from the site. For security purposes this ticket remains the property of Glastonbury Festival 2016 Ltd at all times and all wristbands issued by Glastonbury Festival 2016 Ltd remain the property of Glastonbury Festival 2016 Ltd until 5pm Monday 27th June 2016.

INFORMATION & NOTIFICATION

1. Cars, caravans and campervans require a separate ticket. Please see www.glastonburyfestivals.co.uk for more information.
2. Do not buy tickets from street traders or unauthorised agencies. Tickets are security printed and are personal to the ticket holder only. Any attempt to transfer or resell tickets will lead to automatic refusal at the entrance. Beware of forgeries.
3. Official merchandise will be available onsite. Please don't buy from unlawful street traders.
4. Please only use the toilets and urinals provided. Do not pollute the streams and hedges.
5. Please use the litterbins and recycling points provided.
6. Your vehicle may be searched by security personnel at the vehicle gates on entry to the Festival car parks; in the car parks themselves; or anywhere onsite.
7. You may be searched in the car parks or at the entrance. Any items which the organisers consider may be used in an illegal or offensive manner shall be confiscated. Persons suspected of carrying out illegal and/or offensive activities onsite may be searched. Anyone resisting confiscation of disallowed items or disregarding these conditions will face eviction from the site.
8. No animals are allowed onsite, with the exception of registered guide dogs.
9. Fireworks, Chinese/flying lanterns, flares and the burning of plastics are not permitted.
10. To protect your own safety and those of other guests, please act responsibly.
11. Medical treatment at the Festival is provided by Festival Medical Services who are a separate legal entity. Any claims resulting from medical treatment onsite should be directed to Festival Medical Services. Glastonbury Festival 2016 Ltd accepts no liability for any injury, claim or damages resulting from any medical treatment onsite.
12. Disabled facilities are available – please refer to the Festival website for further information.
13. Smoking is not permitted in enclosed public areas.
14. Glastonbury Festival operates a ‘Challenge 21’ policy for alcohol sales. If you look under 21, you will not be served alcohol unless you can prove you are over 18 – by presenting ID, or by wearing a ‘Challenge 21’ wristband. Full details can be found on the Festival website. Glastonbury Festival 2016 Ltd does not offer refunds in the event of lost or stolen tickets or where the ticket holder cannot attend the Festival due to reasons beyond the Festival’s control. You might consider it prudent to insure the value of your ticket in the event of such loss.

WARNING: EXCESSIVE EXPOSURE TO LOUD MUSIC MAY CAUSE DAMAGE TO YOUR HEARING